



Phishing" is a method developed by scammers and hackers to get unsuspecting victims to reveal their personal information and is a contributing factor to the rise in identity theft. The most common method of phishing involves cleverly designed e-mails but can also include **text messages** which claim to be from reputable companies with whom the recipient may or may not have a relationship.

The bogus e-mail and **text messages** requesting the recipient to confirm personal information such as client ID, passwords, account numbers, etc. The e-mail or text message may instruct you to "update" or "validate" your personal information through various methods such as e-mail, direct you to a phony web site or ask you to call a specific phone number.

Please remember that IBERIABANK will not ask you to enter your personal information in an e-mail link or text message to send such information in an email or phone call. If you receive such a request in an e-mail, notify IBERIABANK immediately at (800) 682-3231.